AUTHORIZATION NUMBER: 0017962

SHIP TO: A.O.SMITH ELECTRICAL PRODUCTS CO.

ATTN: MEJ II QUALITY MANAGER EL PASO CONSOLIDATION CENTER

12055 ROJAS DR. SUITE A EL PASO, TX 79936-7704

CARRIER: YELLOW FREIGHTWAYS

PACKING SLIP: 0017962 CUSTOMER REFERENCE: 071505

RETURN AUTHORIZATION DATE: 07/15/05

AOSMITH ORIGINAL DOCUMENT: DOCUMENT TYPE:

CUSTOMER NUMBER: S0396

NAME: RAYDOT INC

ADDRESS: 145 JACKSON AVENUE COKATO, MN 55321

LINE OUANTITY AOSMITH PART NUMBER CUSTOMER PART NUMBER DESCRIPTION

001 120 K56B06D27 M734 MODEL FRACTIONAL

REASON FOR RETURN: PLANT QUALITY LINE RETURNS

NOTES: MOTORS HAVE BLACK PAINT N ROTOR THAT CAUSE MOTORS TO RUST.

INSTRUCTIONS FOR RETURN

THIS IS YOUR AUTHORIZATION TO RETURN THE MATERIAL LISTED ABOVE TO THE A.O. SMITH FACILITY INDICATED UNDER THE HEADING SHIP TO.

SPECIFIED CARRIER MUST BE USED FOR MOTOR RETURNS. FAILURE TO DO SO WILL RESULT IN A CHARGEBACK TO YOUR COMPANY FOR FREIGHT CHARGES.

A COPY OF THE RMA MUST BE USED AS A PACKING SLIP FOR ALL RETURNS. FAILURE TO INCLUDE THIS DOCUMENT CAN RESULT IN DELAY IN ISSUING THE CREDIT.

MARK ALL BOXES/PALLETS WITH THE AUTHORIZATION NUMBER FROM ABOVE. PRODUCT RETURNED TO A.O. SMITH THAT IS DAMAGED DUE TO IMPROPER RETURN PACKAGING PREVENTING ACCURATE REVIEW, INSPECTION & TESTING WILL NOT BE ACCEPTED FOR CREDIT.